A Digital Journey Towards a Future-Ready Campus

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CLTe — The Centre for Learning & Teaching Excellence

Quick Facts about NP

14,800
Full-Time Student Population

3,000
Part-Time Student Population

1,800
Staff Strength

148,000
Alumni Network

44 Full-Time Courses ›

90 Part-Time Courses ›

9 Academic Schools

1 CET Academy ›

100 Student Clubs & Societies ›

A Great Place to Work.
A Great Place to Learn.

4 PST INITIATIVES

We innovate and serve citizens better

We go digital

We skill up and adapt

We engage citizens better

Going Digital

Building Capabilities for Organisational Transformation

Principal's Message on Transformation

Chances are you woke up to an alarm clock from your phone this morning, the last photo you took was a selfie, and the last song you played was digital. Our private lives are very much in the 21st century. It is time to bring our work life there as well.

Resources are going to be tighter, so we have to work smarter. There is really no other choice since working harder and working longer are both less desirable. The good part about working smarter is that we get to play with new technology and design away some of the most repetitive, mundane and frustrating parts of work.

There's really no need to be afraid of transformation. We have been through it all before and thrived. Remember the days of OHPs, transparencies, typewriters and night soil collectors? Adapt quickly, don't be afraid to ask questions and try new things. **Learn to be lean, agile and digital.**

Principal, Clarence Ti

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Ambition   Future Ready Campus

Alignment   Culture of Collaboration

Action   Digitalisation

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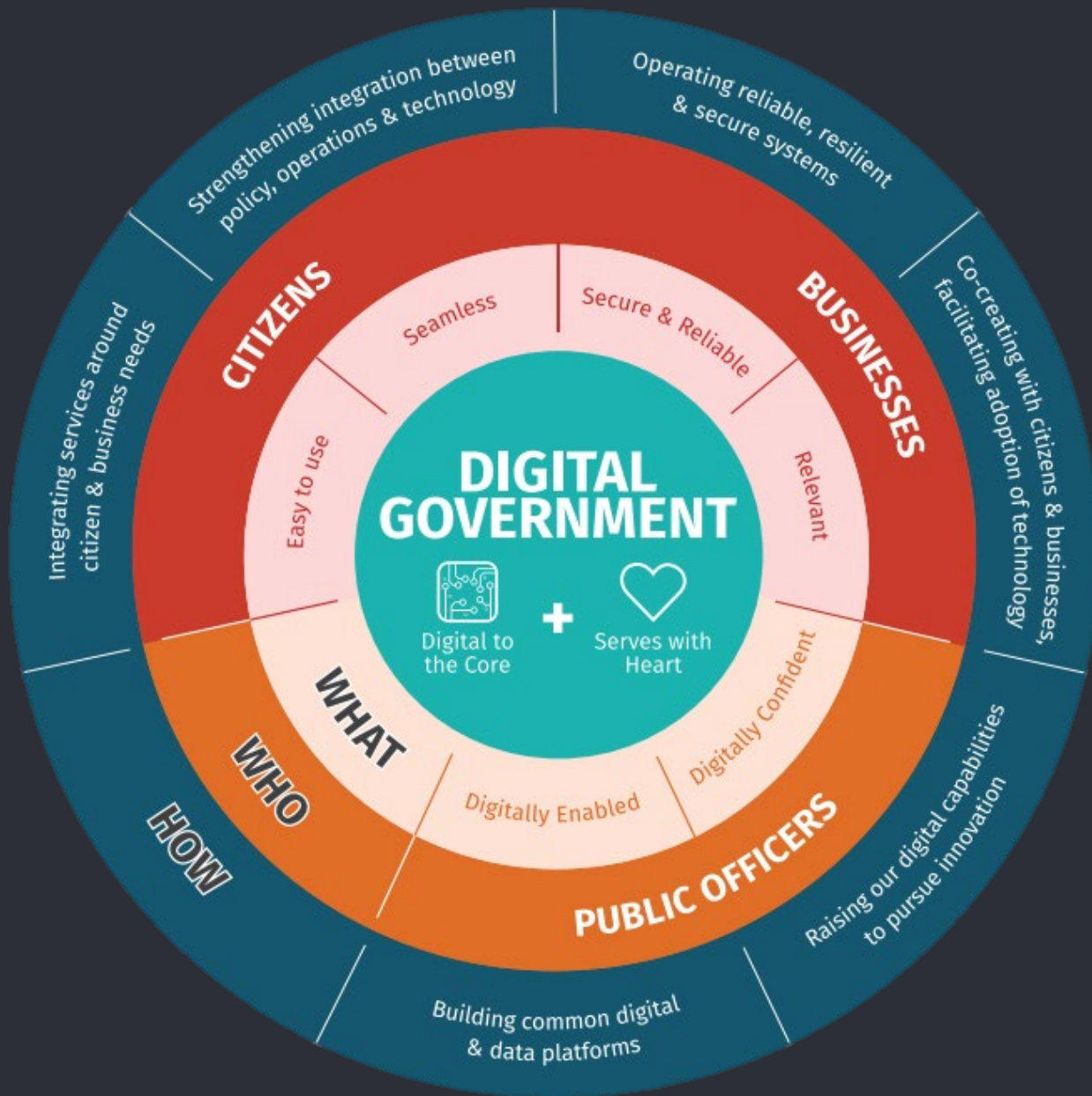
Digitalisation is a key enabler but it is not an end goal in itself.

Being "digital to the core" is about using **data**, connectivity and **computing** decisively to **transform** the way we serve citizens and businesses and

the way we **enable** our public officers to contribute fully to their work.

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NP's Vision

Data-empowered Future-ready organization

Every NP process is **digital** to the core.

Every NP staff is **data-empowered** to leverage on data to **transform** the way we work and serve.

Image from GovTech Digital Government Blueprint

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**Lean Core
Data Analytics Team**

**NP's
Approach**

Develop "**Citizen Data Scientists**" to perform **self-service** data analytics (Prepare, Analyse. Distribute).

In every school and department.
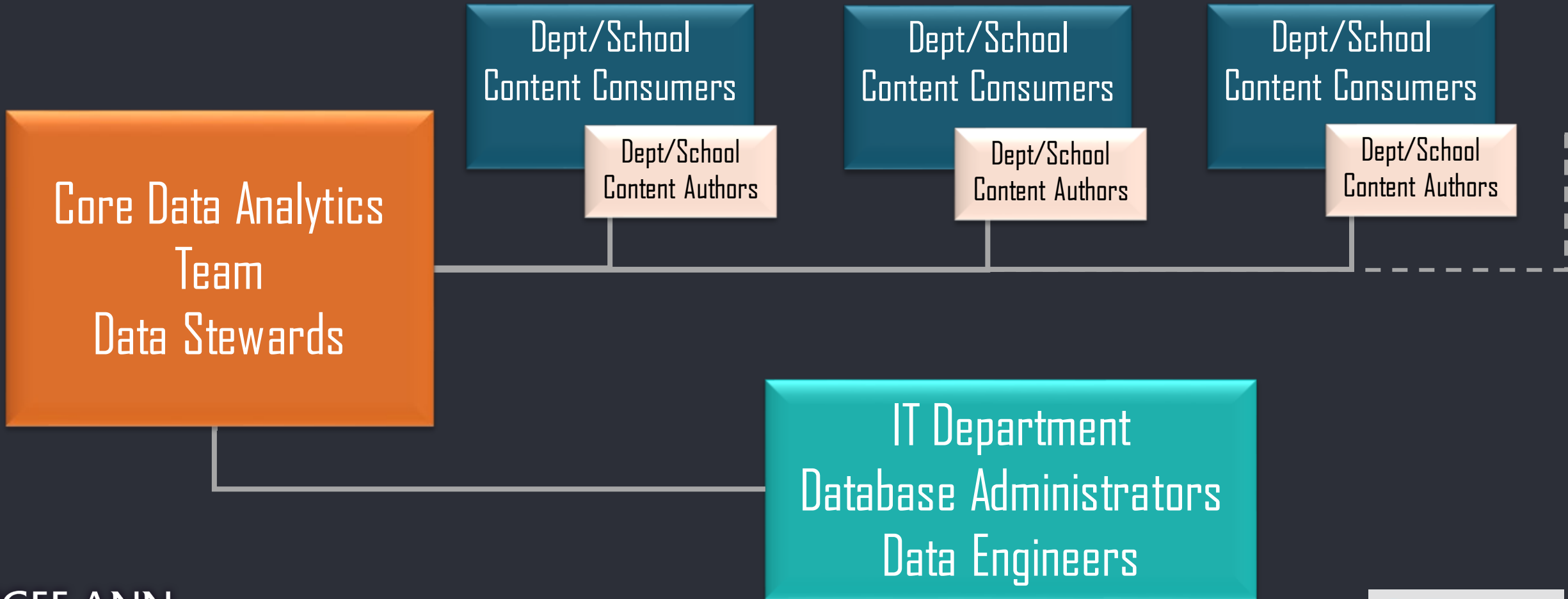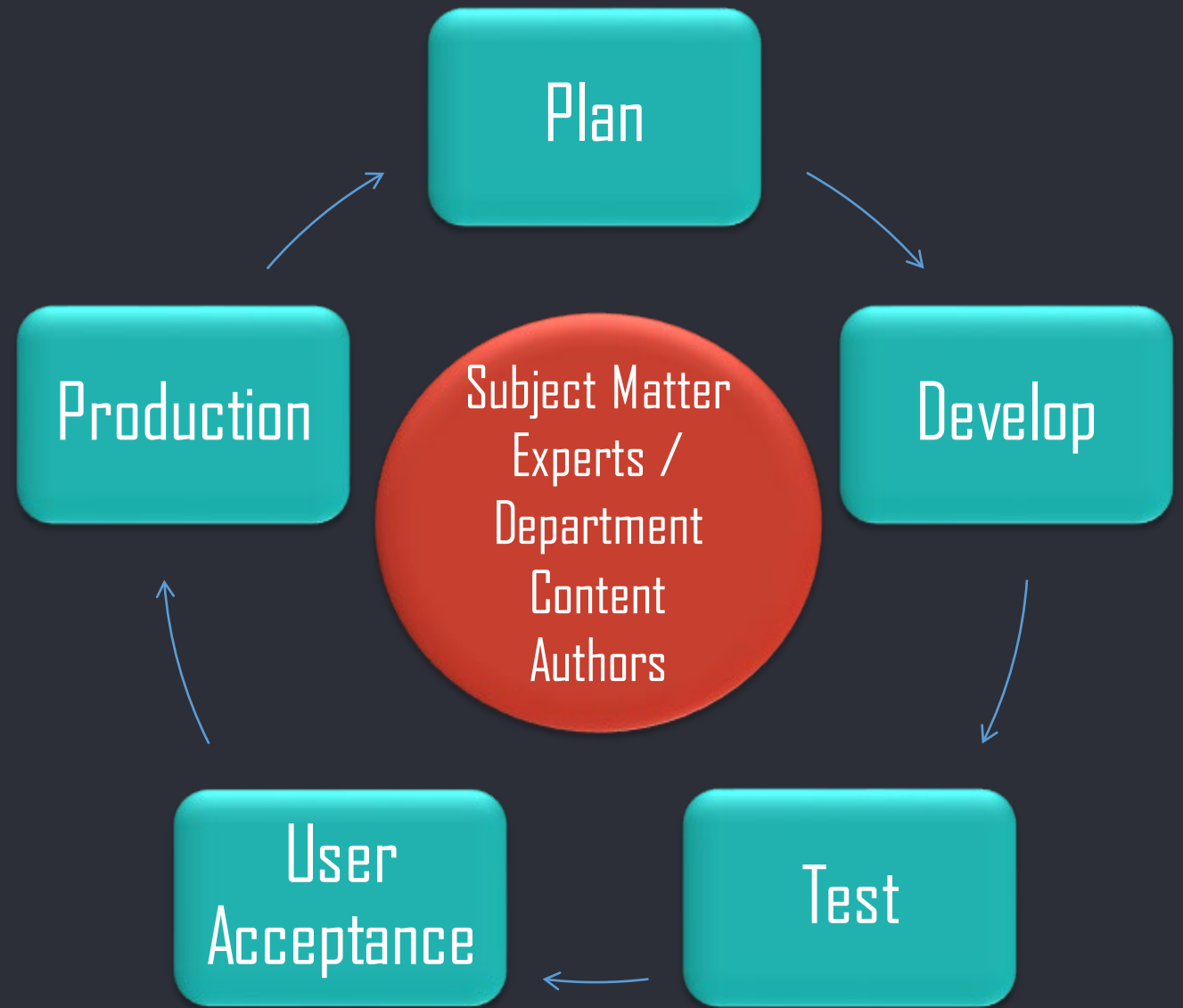
Data	Made Available
Computing	Via Analytics Tools
Enable	Through Training

Transform

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Image from GovTech Digital Government Blueprint

Governed and Trusted Data

Data Stewards

Publish

Dept Content Authors

Connect

Trusted Content

View/Interact

Dept Content Consumers

Publish

View/Interact

Data Made Available

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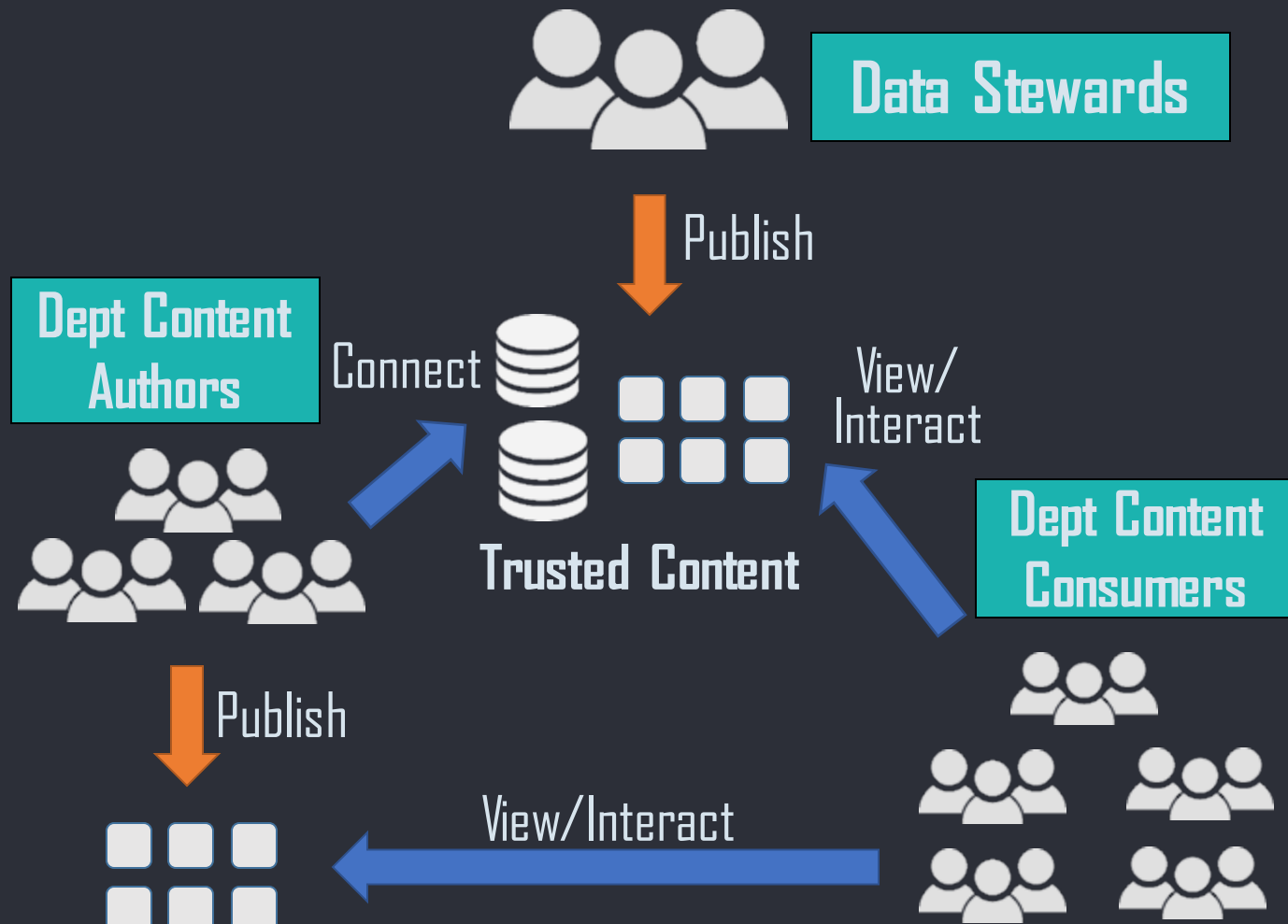
Computing
Via Analytics Tools

Previously

Now

Data Prep → Analyse → Distribute

Data Science and Machine Learning Platforms

Analytics and Business Intelligence Platforms

alteryx   python   R

tableau

Automated, Secured, Interactable

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Image from GovTech Digital Government Blueprint

Enable Through Training

End Users' Training

Sharing of Best Practices

One-to-One Consultation Clinics

Enhanced Courses

Onboarding Courses
Identified content authors

Primer Courses for all staff

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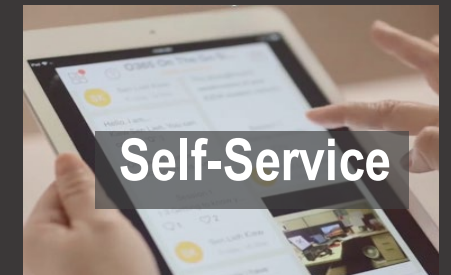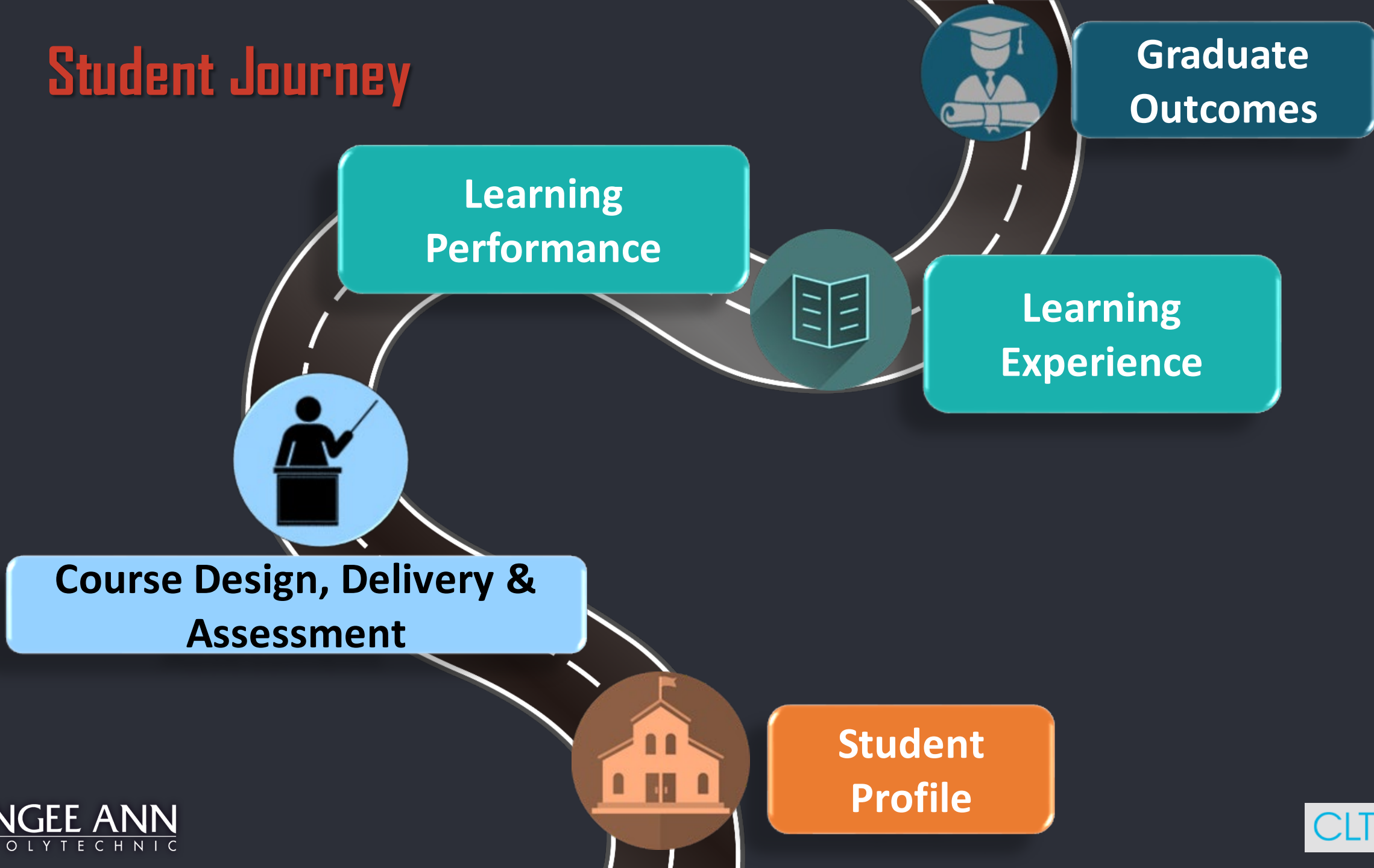
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Academic Quality Data Analytics

	Start Ground Zero	Phase 1 Data Exploration	Phase 2 Data Groundwork	Phase 3 Data-enabled	Phase 4 Data-empowered
Platform & Data	Excel, PowerPoint	Tableau Desktop	Set up Data Marts Tableau Server Pilot	Enhance Data Marts Scale up Tableau Server	Alteryx Designer for Advanced Analytics
Application	Static Reports	Corporate Dashboards	Self-Service Dashboards	Self-Service Dashboards scaled to **all** schools	Predictive Modeling
People	No Data Analytics Capabilities	Built up internal capability in CLTE	Identify Data Analysts Enable Self-Service	Sharing of best practices Customised Training and Clinic	Ongoing sharing, training, clinics
		2015	**2016**	**2017**	**2018 onwards ...**

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Work Smarter
Help Each Other

Key Takeaways

Place analytics as a strategic priority

Establish a central analytics team

Strengthen analytical capabilities across departments

Build up community of practice

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Thank You

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